

Award Fee Determination Scorecard

Contractor: Centerra-Savannah River Site
Contract: Protective Force Security Services
Contract Number: DE-AC30-10CC60025
Award Period: April 1, 2017 – September 30, 2017
Basis of Evaluation: Award Fee Plan

The contractor is required to provide, operate and maintain an armed and uniformed Protective Force (PF) for the physical protection of United States Department of Energy (DOE) security interests and other such related duties at the Savannah River Site (SRS).

The objective of the award fee provisions of the contract is to afford the Contractor an opportunity to earn fee commensurate with the achievement of optimum contract performance. Performance of this contract is evaluated according to PF operations and training, management and support functions, environment, safety, health, quality assurance and cost control. The DOE uses the adjectival rating and associated descriptions, as well as award-fee earned percentages in accordance with Federal Acquisition Regulations.

Total Award Fee Available:

For year eight of this contract, the total award fee available is \$6,124,360.00. This was divided evenly between two performance evaluation periods. The award fee available for October 2016 to March 2017 was \$3,062,180.00. The award fee available for April 2017 to September 2017 is \$3,062,180.00.

Period: October 2016 - March 2017

Award Fee Available: \$3,062,180.00
Award Fee Earned: \$2,939,692.80
Percentage Earned: 96%

Period: April 2017 - September 2017

Award Fee Available: \$3,062,180.00
Award Fee Earned: \$2,955,003.70
Percentage Earned: 96.5%

Award Fee Area Adjectival Ratings:

Protective Force Operations and Training (45% of total available)

The Contractor shall provide a well-trained, highly motivated PF capable of reliably executing routine and emergency duties in accordance with DOE directives and site-specific requirements to ensure the overall security and safety of the SRS.

Period	Percentage earned this period
April 2017 – September 2017	44.10

During this performance period, Centerra-SRS executed the SRS security mission at a high level of effectiveness and competency, demonstrated most notably through the development of the SRS Active Shooter Response Program, execution of the SRS Active Shooter Response Plan during the 2017 Site Evaluated Active Shooter Exercise, and the implementation of the 2017 SRS Strike Contingency Plan.

The SRS Active Shooter Plan was successfully tested in the 2017 Site Evaluated Active Shooter Exercise that was conducted on July 12, 2017. Centerra-SRS PF displayed highly effective tactical and technical security decision-making skills during the complex site exercise. The drill focused on the SRS PF, Emergency Response Organization (ERO), and support organizations ability to effectively resolve an Active Shooter Mass Casualty event. The effective tactical resolution, command and control, and integrated security and ERO response validated the effectiveness of many months of individual and collective training that included: cover and concealment, fields of fire, tactical communications and overall synchronization of response capabilities. Tactical leaders successfully interacted and coordinated response actions with emergency medical responders and external law enforcement agencies (Federal Bureau of Investigation, Office of Inspector General, etc.).

Centerra-SRS began negotiations with the Bargaining Unit (BU) in March 2017 in effort to have a ratified new Collective Bargaining Agreement (CBA) in place prior to the April 30, 2017 expiration date. Centerra-SRS is required by the DOE to maintain the critical and essential protection of national security assets at SRS; as such, Centerra-SRS developed a detailed Strike Contingency Plan to ensure there would be no degradation of Site security in the event of a work stoppage (strike). The Strike Contingency Plan involved training a fully qualified contingency force, comprised of off-site and on-site DOE PF augmentees, to assume security responsibilities if needed. Centerra-SRS coordinated the implementation of the Strike Contingency Plan when the United Professional Pro-Force of Savannah River (UPPSR) Local 125 submitted a notice of contemplating a strike upon expiration of the previous CBA on April 30, 2017. Contingency personnel were positioned in key locations ready to deploy to assume posts in the event of a strike. After four days, this notice of contemplating a strike was withdrawn and all strike contingency personnel were released. Negotiations continued through July 2017, at which time Centerra-SRS provided the best and final offer to the UPPSR Local 125. The BU members conducted a vote and did not accept the proposed CBA. On August 11, 2017, BU submitted a second 72-hour notice of a potential strike. In response to this notice, Centerra-SRS coordinated the return of 38 off-site personnel and activated all on-site contingency personnel. Personnel were in place and assumed the posts identified in the Strike Contingency Plan when UPPSR Local 125 BU members went on strike on August 15.

Protective Force Management and Support (20% of total available)

The Contractor shall provide management and support functions to include: recruiting and retention of personnel, protection program planning, development of routine and emergency orders, plans and procedures, effective utilization of PF personnel, logistical and administrative functions to ensure PF mission accomplishment and compliance with applicable directives in all programmatic functions.

Period	Percentage earned this period
April 2017 – September 2017	19.50

During this period Centerra-SRS, in conjunction with DOE-SR and other Site contractors, developed a comprehensive SRS Active Shooter Plan to establish an integrated Site response to potential active shooter incidents. The plan consisted of a seamless integration of all Site resources including security, fire, medical, and emergency management.

Centerra-SRS demonstrated effective implementation and management of the Strike Contingency Plan with no major impacts to security or operations. Strike contingency personnel and PF supervision (Lieutenant/Sergeants) effectively executed security duties maintaining security operations to standard with no degradation of Site security. Daily, the strike contingency force demonstrated outstanding performance through the effective conduct of vehicle and personnel inspections, discovery of prohibited and controlled articles, and response to alarms and security incidents in accordance with applicable security response plans. Positive feedback received from site employees and operations personnel/management validated the capabilities and professionalism of the Strike Contingency Force.

Environment, Safety, Health and Quality Assurance (20% of total available)

The Contractor shall implement and maintain, in accordance with DOE requirements, comprehensive ESH&QA programs that ensure work is accomplished in accordance with applicable standards, as well as protect workers and the environment. In addition, the Contractor shall coordinate with the site M&O contractor, as appropriate, on site-wide ESH&QA topics.

Period	Percentage earned this period
April 2017 – September 2017	18.20

During this performance reporting period, Centerra-SRS had a notable increase in the number of recordable injuries. There were 27 recordable injuries in Fiscal Year (FY) 2017. Centerra-SRS conducted an analysis of this trend identifying the causal and contributing factors and recommended corrective actions for reversing this trend. Because of this deficiency, Centerra-SRS was directed by DOE-SR to develop a formal corrective action plan implementing mitigating actions to effectively minimize and reduce recordable injuries. Implementation of the correction action plan continues; however, during the Strike Contingency operations that involved intense training schedules minimal injuries occurred. At the end of the reporting period, the Centerra-SRS Total Recordable Case (TRC) and Days Away, Restricted, or Transferred (DART) case rates remain above the established goals at TRC = 4.0 (Goal of 3.1) and DART = 3.2 (Goal of 2.1).

While there was an increase in the recordable injuries, Centerra-SRS continued to maintain safe and effective operations while providing outstanding support to the intensive training and operational demands, including the training of over 100 on-site and off-site strike contingency members and the preparation and conduct of the Site Evaluated Active Shooter Exercise involving over 600 personnel with no major injuries or accidents.

Cost Control (15% of total available)

Minimize risk of cost over runs, reduce overall number of changes (e.g., Baseline change proposals, contract modifications, etc.) for scope, cost and schedule. The contractor will provide timely, accurate, reliable and actionable project and contractor cost, schedule, performance, risk, and forecast data, reports and information. This incentive is not intended to motivate the contractor to excel in cost control to the detriment of the other important performance objectives.

Period	Percentage earned this period
April 2017 – September 2017	14.70

At the beginning of this performance reporting period, SRS operated under a FY 2017 Continuing Resolution (CR) through May 5, 2017. Due to reductions because of the CR, Centerra-SRS was approximately \$3M short of the full FY 2017 requirements. Additionally, because of the planning, training and implementation of the Strike Contingency Force an additional \$3.9M was de-obligated from the Centerra-SRS funding to be transferred to the other DOE sites providing strike contingency support. The overall reduction of funding below the FY 2017 requirements was \$6.9M. Through proactive measures such as minimizing overtime, reducing travel and training, and deferring procurements, Centerra-SRS has generated an underrun of \$7.8M to be able to operate within the FY 2017 Budget Authority. This carryover also sustained operations until the FY 2018 funds were obligated.

These actions assured sustained support to strike contingency operations to include pay for the labor, travel, lodging, and per diem of the strike contingency personnel. This required extensive coordination with each supporting site to ensure the estimates provided were in accordance with contingency guidance and working with DOE-SR to set up and fund Inter-Entity Work Orders (IEWOs).