



**Department of Energy**  
Savannah River Operations Office  
P.O. Box A  
Aiken, South Carolina 29802

DEC 13 2011

Mr. Randy Garver, General Manager  
WSI-SRS  
P. O. Box W  
Aiken, SC 29802

Dear Mr. Garver:

SUBJECT: Award Fee Determination for April 1, 2011, through September 30, 2011, of Contract No. DE-AC30-10CC60025

I have completed an evaluation of the Wackenhut Services, Incorporated-Savannah River Site (WSI-SRS) contract performance for April 1, 2011, through September 30, 2011, and determined a correlative award fee based on the Performance Objectives and Criteria set forth in the Award Fee Plan. These objectives and criteria support the Department of Energy's (DOE) performance goals in the key areas of protective force operations and training, management and support, safety, health and quality assurance.

As the Fee Determination Official for the DOE Savannah River Operations Office (SR), I am pleased to inform you that WSI-SRS earned 94 percent, or \$2,369,465.05, of the available fee of \$2,520,707.50. Using established rating criteria, WSI-SRS met or exceeded a majority of performance goals and objectives this period. Particularly noteworthy was WSI-SRS's execution of a seamless transition during the company's first-ever significant workforce restructuring (WFR) initiative that included both a voluntary and involuntary separation program affecting a collective total of 100 WSI-SRS personnel. Notwithstanding the stressors and challenges associated with implementing a WFR, WSI-SRS continued to maintain a diligent focus in executing a number of sound protection strategies and in supporting several ongoing critical projects at various operating facilities around the Site, as specified in the following narrative.

During this performance period, audits of the WSI-SRS Aviation program were conducted by both the DOE Office of Aviation Management and the Federal Aviation Administration. Both inspections encompassed a comprehensive review of the General Operations Manual, flight and pilot records, training manuals, Federal Acquisition Regulation and DOE Order compliance, maintenance records, and aviation safety and training. The WSI-SRS Aviation program was recognized for its high level of competency with no findings or discrepancies identified during the audits.

WSI-SRS, in concert with DOE-SR and other SRS prime contractors, was intensely involved in the security strategy development for new mission proposals affecting H-Area. Additionally, in May 2011, WSI-SRS participated in a Zero Based Security Review (ZBSR) conducted by the DOE-HQ Office of Health, Safety and Security. Resultant recommendations were incorporated into response plans and the ZBSR was further supported by a series of Joint Conflict and Tactical Simulation runs conducted in August and September.

Also in May 2011, WSI-SRS captured second place at the annual DOE Security Protection Officer Training Competition in Amarillo, Texas. The training and competition was successfully completed with no injuries or safety violations. At SRS, WSI-SRS continued to safely and effectively conduct its training program during major construction activities at the Advanced Tactical Training Academy. Upon completion, WSI-SRS conducted a readiness assessment of the newly constructed range, which was successfully validated by DOE.

DEC 13 2011

WSI-SRS conducted four Force-on-Force (FoF) exercises that tested, evaluated, and validated protective force (PF) performance and the overall effectiveness of security measures of the applicable facility/area. These exercises included the K, L and H-Area Validation FoFs and a quarterly K-Area Training Exercise FoF. These FoF exercises evaluated the operational readiness of the WSI-SRS Team Members of the Protective Force, Law Enforcement and Special Response as well as WSI-SRS Aviation assets. All tests were conducted safely with no recordable accidents or injuries. Additionally, WSI-SRS's Emergency Management program supported the annual SRS graded emergency preparedness exercise as well as numerous training drills.

On a daily basis, the WSI-SRS Law Enforcement (LE) Department continued to provide professional, skilled, and customer-focused services associated with traffic enforcement, accident investigations, and violations of State Law. LE/Criminal Investigators continued to support the conduct of National Crime Information Checks and the arrest and removal of SRS employees pending outstanding warrants and felony charges. Additionally, LE personnel worked closely with Site perimeter barricade PF personnel regarding various issues and law violations identified during vehicle inspections at the barricades.

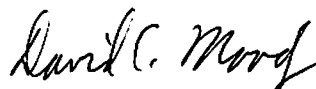
Additionally, in this performance period, WSI-SRS made significant strides in addressing issues identified in the Phase I Integrated Safety Management System (ISMS) Assessment conducted by DOE and in implementing a number of corrective actions in preparation for the Phase II ISMS assessment. WSI-SRS supported a number of site-wide significant events, including: supporting the U.S. Forest Service during a fire near Barricade 2; conducting two medical evacuations using the DOE Helicopter to transport Site employees to local hospitals after sustaining serious injuries; providing support to the P & R Reactor Closure Event; and implementing a number of security enhancements during the 10<sup>th</sup> anniversary of 9/11 that increased patrols and ensured overall heightened security vigilance across the Site.

It is important to note that there are also opportunities for performance improvement by WSI-SRS as determined by the various performance and programmatic deficiencies documented during this period that will require further management attention. For example, there were some instances whereby WSI-SRS Protective Force personnel failed to follow established company and safety procedures. When warranted, these incidents were investigated and well-documented with corrective actions identified. It is expected that the WSI-SRS management team will complete any outstanding investigations and continue to monitor the successful implementation and progress of all corrective actions.

In summary, the overall achievements and accomplishments exhibited by WSI-SRS during this rating period demonstrate an intact, robust comprehensive security services program. Oversight personnel in the DOE-SR Office of Safeguards, Security and Emergency Services will be meeting with your staff to discuss this award fee evaluation in further detail. With continued commitment and diligence, the WSI-SRS Team will be a valued asset as we make progress to enhance national security and broaden missions to create an enduring, high-impact future for the Savannah River Site

Thank you for your continued support and service to the missions and people of the Savannah River Site.

Sincerely,



David C. Moody  
Manager

SPESD-12-031

cc: W. Cox, WSI-SRS, 703-B